

# Welcome to Casa Palmera

## Important Information:

- Cell phones are NOT allowed during your treatment stay
- Computer access is allowed 72 hours after admission
- No laptop computers/devices with wireless internet access
- Patients are eligible for visitation & phone calls 72 hours after admission
- Laundry services are provided inhouse by our staff every day, except for Tuesdays and Sundays. There is a \$50 per month charge for this service.
- Casa Palmera is a caffeine-free facility

## Information for Nicotine Users

- All nicotine products brought into the facility must be unopened and sealed in original packaging. This includes cigarettes, chewing tobacco, e-cigarettes, liquid nicotine solutions, etc. Casa Palmera will not allow any opened nicotine products into the facility, so please bring only new, unopened products to treatment. Liquid nicotine solutions must be minimized as much as possible.
- Please note that if you use any form of nicotine, you will need to bring your own supply of products to treatment (cigarettes, chewing tobacco, liquid solutions). Sharing of cigarettes or nicotine products is not allowed.
- All nicotine users follow the same rules, and are only allowed to use nicotine products at designated break times and only outside of the building in the designated smoking area. No nicotine products can be used indoors.

Welcome! We congratulate you for taking the courageous step of seeking the treatment and support you need. We look forward to meeting you and accompanying you on your journey toward renewed health and wellness. While at Casa Palmera your life will be transformed. Our goal is to ensure that you not only embark upon a fulfilling recovery, but that your life becomes enriched with the knowledge and realization of your full potential to live in peace and joy.

Upon arrival to Casa Palmera you will first meet your Admissions Coordinator to complete an assessment, and complete the admissions paperwork. You will then meet with Nursing Staff to conduct a Nursing Assessment. At this time your luggage and personal belongs will be reviewed by a Nurse in your presence to ensure that no items on the “*NOT to bring List*” (noted below) are within your possession. This procedure is in place for your safety as well as the safety of all patients. If you have a cell phone with you, you will be asked to give it to the nursing staff for safekeeping. You will then be given time to unpack and relax. We feel it is important to provide you with ample time to adjust to a new environment.

## How to Pack:

The following are suggested guidelines to assist you when packing for treatment:

- Approximately 1 week’s worth of clothing (including shirts, pants, shorts)
- Pajamas/sweats
- Gym clothes
- Approximately 1 week’s worth of undergarments
- Swimsuit (conservative one-piece for women; mid-thigh length for men)
- Sweaters, lightweight jacket
- Shoes: 1 pair athletic shoes, comfortable shoes (flats, etc.), sandals, slippers - no heels please!
- Toiletries
- Alarm clock

## Approved Items to Bring to Treatment:

Please note that all items are subject to review by the Casa Palmera staff.

- The name, phone number, address and email address of two (2) emergency contacts.
- Please do not bring more than \$50 cash with you.
- Personal identification (e.g., drivers license or passport)
- Bring your insurance card, as we will need this to admit you.
- Bring a **credit card** that will be used for incidentals, supplements, medications, and outside medical costs.
- Comfortable clothing including workout attire for cardio, yoga, Pilates, etc. (shorts need to be



no shorter than mid-thigh for both men and women)

- A swim suit and sun block for summer months (conservative one piece only for women, mid-thigh shorts for men. Swimsuits are not allowed to be worn in the building at anytime.
- Please bring all prescription medications with you. Due to laws governing prescription medications, we will send them to our pharmacy for identification and re-packaging for a nominal fee. Please do not bring medication in any type of dispenser. All medication must be brought in the original prescription bottle designated for each separate prescription. Any medication not brought in the appropriate prescription bottles will be disposed of by nursing staff
- Toiletries such as soap, shampoo, toothbrush/paste, body lotion, deodorant (non aerosol), feminine products, brush/comb, hair dryer, shaving items (electric razors only). All toiletries must be in plastic containers. Mouthwash must be alcohol free.
- Cigarettes, if you plan on smoking while in treatment. Please bring enough for your entire stay in treatment.
- Portable Media Player (iPod, Mp3 player) or Small personal CD player with headphones - usage will be limited to therapeutic purposes
- Phone card for long distance calls
- Written list of important phone numbers (you will not have access to your cell phone)
- Postage for first class mail is complimentary.

#### **Patients Admitting for Eating Disorder Treatment:**

To ensure safety and wellness, patients admitted with an eating disorder will be under bathroom supervision. This means the bathroom will be locked (until determined by staff that it is safe and appropriate to unlock). An attending Nurse and/or Resident Coordinator will unlock your bathroom for you during this time period.

#### **Items We Ask You NOT to Bring to Casa Palmera:**

The following items cannot be brought along for your stay at Casa Palmera.

All items are subject to review by the Casa Palmera staff.

- Camera/video recorder, iPod touch, media devices capable of taking pictures/videos
- No Cell Phone are allowed during treatment. If brought to Casa Palmera, cell phone will be safely stored during your stay.
- Laptops, iPads, e-readers (Kindle, Nook), netbooks, tablets, and other personal media devices.
- Razor blades of any kind, including disposables (electric razors are accepted)
- Sharp objects of any kind, sewing needles, scissors, etc.
- Curling Irons and Straightening Irons
- Valuables such as jewelry, etc. We are not responsible for lost or stolen items
- Food, snacks, gum, mints, beverages of any kind
- Items containing alcohol such as mouthwash, perfume/cologne, aftershave, etc
- Any Chemical Liquids such as nail polish, and nail polish remover
- Non-prescription (Over-the-Counter) medication such as Advil, Tylenol, (including creams) etc.
- Radios and music players, other than the small personal music devices listed under Approved items
- CDs, DVDs and videos. (Casa Palmera will provide appropriate therapeutic CDs for use)
- Aerosol products including deodorant and hair spray
- Alcohol and illegal substances
- Firearms and/or other supplies/weaponry
- Shirts/blouses or other attire with explicit messages or photos. Also, revealing clothing such as items showing the midriff, low-cut tops, tube tops, spaghetti straps, form fitting attire, short shorts (shorter than mid-thigh, two-piece bathing suits for women, Speedos for men)
- Clothing that is dry clean only. (Casa Palmera provides onsite laundry service. Our staff will mark the clothes labels / washing instructions tags with your initials)
- Arts/crafts materials
- Sports equipment such as ab-roller, weights, etc
- Books unrelated to treatment, glamour magazines, or sexually explicit materials
- Note: Other items that staff deems inappropriate during treatment

**We respectfully request that you read this list carefully and follow the guidelines. Any items brought that are not approved will be shipped back to the patient's home at the expense of the patient or financially responsible party.**

*Casa Palmera is not responsible for lost or stolen items*